



Welcome booklet

EDAEE IMMOBILIER

**YOUR COMFORT
IS OUR PRIORITY**

**BETWEEN
INDEPENDENCE
AND HOTEL
SERVICES**

**FULLY-EQUIPPED
APARTMENTS
DESIGNED WITH YOU
IN MIND**



WELCOME

Welcome

We are delighted to welcome you and thank you for choosing our establishment.

We hope you have a pleasant and relaxing stay.

This booklet will give you all the information you need to make the most of your stay.



Home team contact details

- **Phone number** : 0692 16 40 11
- **E-mail** : immo.edaee@gmail.com

If you have any questions or special requests, please don't hesitate to contact us: we're here to listen and help.

Parking

We've reserved a parking space just for you!
Please respect your parking space for everyone's convenience.

A charging station is available on site, at a cost of €5 per hour. Please don't hesitate to contact us if you have any questions about its use or access.



Practical information


Opening hours & Access

- Check-in: Arrival from 15:00
- Check-out: Departure before 10:00

Please inform us in advance of any schedule changes so that we can best organize your arrival or departure.

All services can be paid for by cash, credit card or instant transfer. Unfortunately, we are unable to accept cheques.



A photograph of an airport terminal. In the foreground, a black suitcase is on a luggage cart. In the background, a white airplane is visible on the tarmac through a large window.

Optional airport transfer

To simplify your arrival or departure, we offer an airport transfer service in a BMW iX3, at a rate of €150 per trip (maximum 3 people and 3 suitcases).

This service is exclusively reserved for Edaee Immobilier customers. Please do not hesitate to contact us for any reservation request or for more information.





Wi-Fi access

- Network: **WIFI-HIBISCUS**
- Password: **Soleil@97410!**

Wi-Fi access is included in your rental. Please respect reasonable and legal internet use.

TV & Entertainment

We would like to inform you that access to Canal+ programs is already configured on the television in your home.

In order to preserve the quality of service and avoid any malfunctions, please do not modify the existing settings.

Should you encounter any problems or require further information, please do not hesitate to contact our team.



Services & Operation

- Cleaning and towels: A cleaning service is available, including a change of towels. Please let us know if you have any additional requirements.
- Luggage storage: A luggage storage area is at your disposal if you arrive before check-in time or if you wish to enjoy the area after check-out. (6€uros/ day / Luggage)



Breakfast service

- Available on request, at extra cost. It is served in your room at 12 €uros / person. Please reserve before 6:00 pm the day before.
- it includes baguette, buttered toast, a variety of viennoiseries, orange juice and a hot drink.
- Customized formulas available (continental, vegetarian, etc.).



Emergency numbers

EMERGENCY

In case of need, here are the main emergency numbers:



Police
17



fire
brigade
18



emergency
15



european
emergency
number
112

In the event of damage to the apartment (water leak, power failure, etc.), please also contact the apartment manager on 0692 16 40 11.



Apartment rules

- **Non-smoking:** Please respect the non-smoking policy inside the accommodation.
- **Quiet:** Please avoid noise pollution, especially between 10 p.m. and 7 a.m.
- **Respect for the premises:** Please take care of the furniture and equipment provided.
- **We love our four-legged friends**, but for everyone's peace and comfort, we unfortunately can't accommodate them in our apartments. Thank you for your understanding!

Ecology on a trip to Reunion Island



Reunion Island is a unique natural gem, combining volcanic landscapes, lush forests and coral reefs. To preserve this exceptional heritage, it's essential to adopt a responsible attitude during your stay:

Protect biodiversity: Don't go off the beaten track when hiking, and avoid picking plants or disturbing local wildlife.



- Favoring local producers: Choose local markets and shops to support the island's economy and reduce the carbon footprint of transporting goods.
- Responsible waste management: Always carry a bag for your garbage, sort your waste whenever possible and follow the recycling instructions indicated in the region.
- Save water: On an island, water is a precious resource. Take short showers, report any water leaks to our staff and use no more than you need to water plants or clean your personal belongings.



Ecological gestures for everyday life

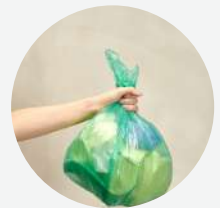


Even on vacation, a few simple gestures can make a difference:

Favour renewable energies: Turn off air conditioning, lights and electronic appliances when you leave the room, to reduce energy consumption.



Limit food waste: Buy only the quantity of products you need and store them properly to avoid throwing them away.



- Reduce packaging: Carry a reusable shopping bag, use reusable water bottles and avoid overpackaged products.
- Opt for soft mobility: Whenever possible, get around on foot, by bike or by public transport to reduce your carbon footprint and discover the island at a more leisurely pace.



By adopting these eco-responsible gestures, you are helping to preserve the beauty and biodiversity of Reunion Island, so that it continues to inspire future generations. Thank you for your commitment!

Instructions for waste garbage cans



On the parking lot, you will find garbage cans for efficient and environmentally-friendly sorting. Here are a few simple rules:

- **the green/orange bin** is for residual waste that cannot be recycled (small broken non-electrical items, hygiene articles, leftovers from meals, etc.).
- **The yellow bin** is for packaging and paper to be recycled, such as newspapers, magazines, cardboard, cans, plastic bottles and flasks (empty and unsoiled).

Finally, there's a special garbage can for glass, where you can easily dispose of bottles and other glass containers.



Tourism on Reunion Island!



Réunion Island Tourist Office is a real guide to discovering all the island has to offer.

Its official website lists the must-see tourist attractions and a multitude of activities to make the most of your stay.

Thanks to this comprehensive portal, planning your vacation on Reunion Island becomes child's play, while allowing you to enjoy an authentic experience that's as close as possible to Reunion's traditions and heritage.

**Link to the official
website:**



Hiking

Randopitons.re is the essential reference for all lovers of hiking in La Réunion.

The site lists a multitude of detailed itineraries, classified by level of difficulty, geographical area and point of interest. Each route is illustrated with photos, maps and practical advice for optimum preparation. Whether you're a beginner or a seasoned hiker, Randopitons.re guides you step by step through the island's cirques, pitons and emblematic ramparts, allowing you to take full advantage of the breathtaking scenery that Réunion Island has to offer.

**Link to the official
website:**



Conclusion



We hope this welcome booklet will help you have a pleasant stay.

The entire team is at your disposal to answer your questions and ensure your comfort.

Please do not hesitate to contact us if you need assistance or would like to benefit from an additional service. We thank you again for your trust and wish you an excellent experience with us!

Contact

- Address : CD 3 LA RIVIERE 22 LE OUAKI 97421 SAINT-LOUIS
- Phone number : 0692 16 40 11
- E-Mail : immo.edaee@gmail.com

